Introduction to United Nations Procurement

Carmela Mammas

U.S. Commercial Service - New York, New York

www.trade.gov/united-nations



U.S. Commercial Service

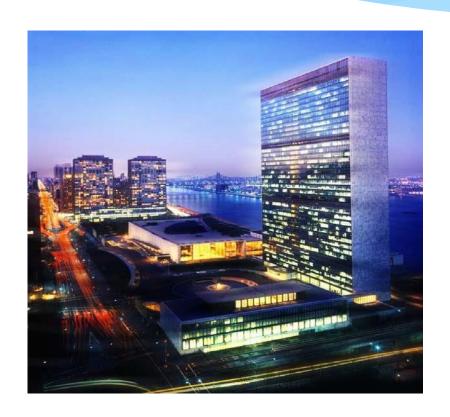
- The U.S. Commercial Service is part of the International Trade Administration, an agency of the United States Department of Commerce
- Trade specialists in over 100 U.S. cities and 70 countries worldwide

Our mission:

- To promote the export of goods & services from the United States, particularly by small and medium-sized businesses
- To represent U.S. business interests internationally
- To help U.S. businesses find qualified international buyers, distributors and agents



About the United Nations







The United Nations System



UN Principal Organs

General Assembly

Security Council

Economic and Social Council

Subsidiary Bodies

Main and other sessional committees. Disarmament Commission

Human Rights Council International Law Commission Standing committees and ad hoc bodies

Funds and Programmes

UNDP United Nations Development Programme

- UNCDF United Nations Capital Development Fund
- **UNV** United Nations Volunteers **UNEP**⁸ United Nations Environment

Programme UNFPA United Nations Population Fund

UN-HABITAT® United Nations Human Settlements Programme UNICEF United Nations Children's Fund WFP World Food Programme (UN/FAO)

Research and Training UNIDIR United Nations Institute

for Disarmament Research **UNITAR** United Nations Institute

for Training and Research **UNSSC** United Nations System Staff College

UNU United Nations University

Other Entities

ITC International Trade Centre (UN/WTO)

UNCTAD T. # United Nations Conference on Trade and Development

UNHCR¹ Office of the United Nations High Commissioner for Refugees

UNOPS United Nations Office for Protect Services

UNRWA United Nations Relief and Works Agency for Palestine Refugues In the Near Fast

UN-Women 1 United Nations Entity for Gender Equality and the Empowerment of Women

Related Organizations

CTBTO Proparatory

Preparatory Commission for the Comprehensive Nuclear-Test-Ban Treaty Organization

LAEA 1,3 International Atomic Energy Agency

ICC International Criminal Court

ISA International Seabed Authority

ITLOS international Tribunal for the Law of the Sea

OPCW⁵ Organisation for the Prohibition of Chamical Weapons

WTO 1,4 World Trade Organization

Secretariat

Subsidiary Organs

Counter-terrorism committees International Criminal Tribunal for Rwanda (ICTR)

Criminal Justice

Narcotic Drugs

Population and

Development

Social Development

Status of Women

on Forests

United Nations Forum

Statistics.

Science and Technology

for Development

International Criminal Tribunal for the former Yugoslavia (ICTY) Mechanism for International Criminal Tribunals (MICT) Military Staff Committee

Peacekeeping operations and political missions Sanctions committees (ad hoc)

Standing committees and ad hoc bodies

Advisory Subsidiary Body Peacebuilding Commission

HLPF High-level Political Forum on sustainable development

International Court of Justice

Trusteeship Council

- 1 All members of the United Nations System Chief Executives Board for Coordination (CEB).
- 2 UN Office for Portnerships (UNOP) is the UN's focal point visrariis the United Nations Foundation, Inc.
- 3 IAEA and OPCW report to the Security Council and the GA
- 4 WTO has no reporting abligation to the GA, but contributes on an ad hoc basis to GA and Economic and Social Council (BCOSOC) work on, inter alia, finance and development issues.
- 5 Specialized agencies are autonomous organizations whose work is assordinated through ECOSOC (intergovernmental level) and CEB (inter-secretariat level).
- & The Trusteeship Council suspended operation on 1 November 1994, as an 1 October 1994 Palau, the last United Nations Trust Territory, became independent. 7 International Centre for Settlement of Investment Disputes (ICSID) and Multilateral Investment Guarantee

Agency (MIGA) are not specialized agencies but are

part of the World Bank Group in accordance with Articles 57 and 63 of the Charter. 8 The secretariots of these organs are part of the UN

This Chart is a reflection of the functional organization of the United Nation: System and for informational purposes only. It does not include all offices or cutting of the Stated Nations System.

Functional Regional Commissions Commissions⁸ Crime Prevention and

ECA Economic Commission for Africa

ECE Economic Commission for Europe

ECLAC Economic Commission for Latin America and the Corfbboon.

ESCAP Feonomic and Social Commission for Asia and the Portific

ESCWA Economic and Social Commission for Wastern Asia

Other Bodies

on HIV/AIDS

Committee for Development Policy Committee of Experts on Public Administration Committee on Non-Governmental Organizations

Permanent Forum on Indigenous Issues **UNAIDS** Joint United Nations Programme

UNGEGN United Nations Group of Experts on Geographical Names

Research and Training

UNICRI United Nations Interregional Crime and Justice Research Institute UNRISD United Nations Research Institute

for Social Development

Specialized Agencies 1.5

FAO Food and Agriculture Organization of the United Nations ICAO International Civil Aviation

Organization IFAD International Fund for Agricultural Development

ILO International Labour Organization IMF International Monetary Fund

IMO International Maritime Organization

ITU International Telecommunication

UNESCO United Nations Educational, Scientific and Cultural Organization

UNIDO United Nations Industrial Development Organization UNWTO World Tourism Organization **UPU** Universal Postal Union

WHO World Health Organization

WIPO World Intellectual Property Organization

WMO World Mateorological Organization

World Bank Group 7

- IBRD International Bank for Reconstruction and Development
- **IDA** International Development Association
- IFC International Finance Corporation

Departments and Offices

EOSG Executive Office of the Secretary-General

DESA Department of Economic and Social

DFS Department of Reld Support

DGACM Department for General Assembly and Conference Management

DM Department of Management **DPA** Department of Political Affairs **DPI** Department of Public Information **DPKO** Department of Poacekeeping Operations

DSS Department of Safety and Security OCHA Office for the Coordination of Humanitarian Affairs

OHCHR Office of the United Nations High Commissioner for Human Rights

OIO5 Office of Internal Oversight

OLA Office of Legal Affairs

OSAA Office of the Special Adviser on Africa

PBSO Peacebuilding Support Office SRSG/CAAC Office of the Special Representative of the Secretary-General for Children and Armed Conflict

SRSG/SVC Office of the Special Representative of the Secretary-General on Sexual Violence in Conflict

UNISDR United Nations Office for Disaster Risk Reduction

UNODA United Nations Office for Disarmament Affairs

UNODC1 United Nations Office on Drugs and Crime

UNOG United Nations Office at Geneva

UN-OHRLLS Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing

UNON United Nations Office at Natrobi

UNOP 2 United Nations Office for Partnerships

UNOV United Nations Office at Vienna

\$19.9 Billion Annual Procurement Market

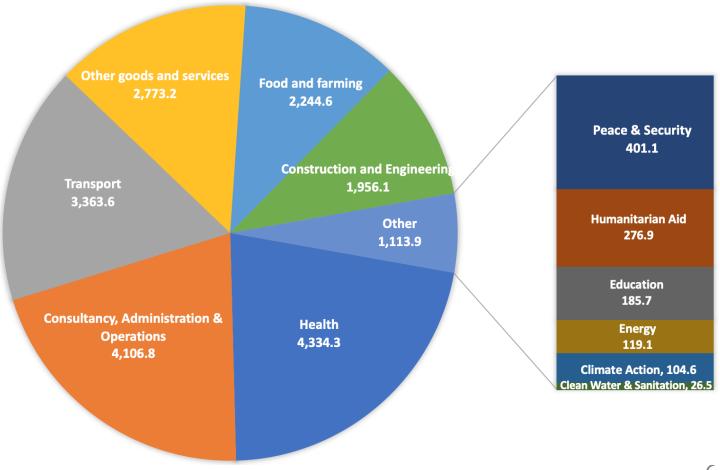
Figure 1. Total UN Procurement of Goods and Services (USD Millions),



2019 Annual Statistical Report on United Nations Procurement

Distribution of Procurement by Sector

FIGURE 2. DISTRIBUTION OF UN PROCUREMENT BY SECTOR (USD MILLIONS), 2019





Categories of Procurement: Key Goods

Rank	Good	Total	%
	Total	\$8.25 billion	41.45%
1	Pharmaceuticals incl. Contraceptives and Vaccines	\$3.23 billion	39.28%
2	Food and Beverage Products	\$2.07 billion	25.11%
3	Medical Equipment and Accessories and Supplies	\$740 million	8.98%
4	Fuels and Fuel Additives and Lubricants and Anticorrosive Materials	\$599 million	7.27%
5	Information Technology Broadcasting and Telecommunications	\$461 million	5.59%
6	Motor Vehicles and their Accessories and Components	\$411 million	4.98%
7	Office Equipment and Accessories and Supplies	\$210 million	2.55%
8	Laboratory and Measuring and Observing and Testing Equipment	\$190 million	2.30%
9	Apparel, Luggage, and Personal Care Items	\$176 million	2.13%
10	Structures and Building and Construction and Manufacturing Components and Supplies	\$148 million	1.80%

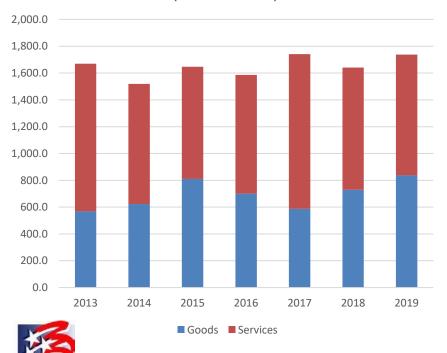
Categories of Procurement: Key Services

Rank	Service	Total	%
	Total	\$9.34 billion	46.96%
1	Transportation and Storage and Mail Services	\$2.65 billion	28.40%
2	Management and Business Professionals and Administrative Services	\$1.78 billion	19.08%
3	Building and Facility Construction and Maintenance Services	\$1.37 billion	14.67%
4	Engineering and Research and Technology Based Services	\$1.09 billion	11.63%
5	Travel and Food and Lodging and Entertainment Services	\$572 million	6.12%
6	Financial and Insurance Services	\$557 million	5.97%
7	Healthcare Services	\$350 million	3.75%
8	Public Order and Security and Safety Services	\$340 million	3.64%
9	Education and Training Services	\$330 million	3.54%
10	Editorial and Design and Graphic and Fine Art Services	\$298 million	3.19%

U.S. Supplier Data 2019

U.S. Procurement by Category

Goods and Services Distribution (USD millions)

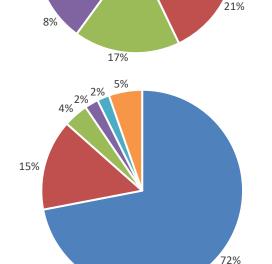


Goods 22% 25%

- Management and Admin Services
- Engineering and Research Services
- Transportation, Storage, Mail Services
- Travel, Food and Lodging
- Building and Maintenance Services

Services

- Pharmaceuticals, Contraceptives, Vaccines
- IT and Communications Equipment
- Medical Equipment
- Office Equipment
- Motor Vehicles and Parts



Top 4 UN Procurers – 61%

Children's Fund Programme Procurement Division Programm UNICEF WFP UN/PD UNDP	nent 1e
\$3.83 Billion \$3.64 Billion \$2.51 Billion \$2.08 Billion \$2.08 Billion \$3.64 Billion \$2.08 Billion	ration tions vcs

Top 10 Procuring Agencies

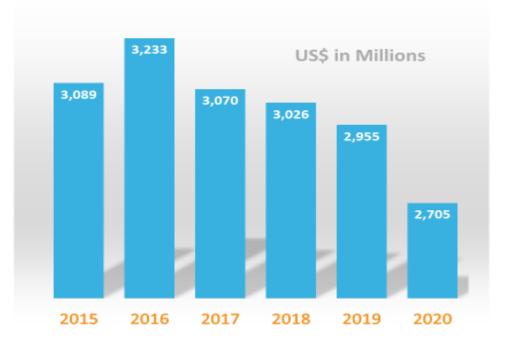
Rank	Agency	Total Spending
1	UNICEF	\$3.83 billion
2	World Food Programme (WFP)	\$3.64 billion
3	UN Secretariat	\$2.51 billion
4	UN Development Programme (UNDP)	\$2.08 billion
5	UN High Commissioner on Refugees (UNHCR)	\$1.14 billion
6	UN Office for Project Services (UNOPS)	\$1.10 billion
7	Pan American Health Organization (PAHO)	\$1.01 billion
8	International Organization for Migration (IOM)	\$960 million
9	World Health Organization (WHO)	\$893 million
10	UN Population Fund (UNFPA)	\$404 million



UN Procurement Division

In 2020, UNPD purchased USD 61.7 million dollars in the **Pharma and Health Category**

UN Secretariat Procurement Volume (2015-2020)





UN Procurement Division

MAJOR MEDICAL COMMODITIES PROCURED BY THE UN



VACCINES



OUTSOURCING OF MEDICAL **PERSONNEL**



AEROMEDICAL EVACUATION TEAMS



BLOOD PRODUCTS



DRUGS FOR MALARIA



DRUGS FOR SURGERY









MEDICAL EQUIPMENT







UNICEF

UNICEF procurement value for health-related supplies (2020)

UNICEF procured \$4.68 billion worth of goods and services in 2020 out of which \$3.23 billion was on goods.

The health-related commodity groups and most common items procured are listed below, including the percentage from total procurement value



\$1.413 billion (31.6%) Vaccines/biologicals



\$143.5 million (3.2%) Pharmaceuticals



\$830.6 million (18.6%)

Medical supplies and equipment



\$103.8 million (2.3%) Cold chain equipment



\$172.4 million (3.9%) Nutrition supplies

Source: https://www.unicef.org/supply/resources/annual-reports



\$36.0 million (0.8%) Bed nets COVID-19 non-immunization supplies

\$242.0 million*

In support of 139 countries shipped half a billion items of personal protective equipment and other nonimmunization supplies including:

200 million Medical masks

195.3 million Gloves

15 million N95 respirators

5.7 million Gowns

2.7 million Face shields

1.1 million Goggles

3.3 million Molecular diagnostics

16,795 Oxygen concentrators

*COVID-19 non-immunization supplies included in overall expenditure for medical supplies and equipment.



UNICEF Current and Expected Trends

Covid Devices and Supplies

- Diagnostics, Oxygen Therapy, and Vaccines
- Digital Health Services for low resource settings



UN High Commissioner on Refugees (UNHCR)

Historical expenditure of Essential Medicines and Medical Supplies from January to December 2019:

* Medicines: USD 11,912,096

* Medical Supplies: USD 9,691,376



Is My Business a Fit for the UN?





General Requirements

- * Company in business at least 3 years
- Has financial standing to honor a contract typically looking at revenues of some multiple of contract value
- International capacity
- * Agree to the UN Supplier Code of Contact



How to Find Out More?





United Nations Global Marketplace



- Potential vendors may register with any of the 26 UN organizations using UNGM as their vendor database (=99% of the total UN procurement spent)
- UNGM provides and excellent springboard for vendors to introduce their products and services to many UN organizations, countries and regions

UNGM Homepage

Welcome to the UNGM



















Business Opportunities Tender Notices

Title			Hide advance criteria
Description		UN Organization	Type organization abbreviatio
Reference		Beneficiary Country/area	Type a country/area name
Published between	and	UNSPSC Codes	Select UNSPSC
Deadline between	and	Туре	
		Not set Request for	EOI Request for proposal
		Request for quotation	Invitation to bid
			tion Request for information
		Grent support-call for pro	oposal Pre-bid notice
Clear All			

Displaying results 1 to 15 of 45777

Title	Deadline	Published	UN organization	Type of notice	Reference	Beneficiary
ITB-2017-099-I-TIP Services	11-Jul-2017 14:01 (GMT 1.00)	21-Jun-2017	WTO	Invitation to bid	Invitation To Bid to seek a company to provide a s	Switzerland
MAINTENANCE AND SERVICING OF AUXILLARY MACHINES AT THE UNON PUBLISHING SERVICES SECTION	06-Jul-2017 00:00 (GMT 0.00)	21-Jun-2017	UN Secretariat	Request for EOI	EOIUNON14008	Kenya
Thrid party monitoring services for Iraq Humanitarian Pooled Fund (IHPF)	05-Jul-2017 00:00 (GMT 0.00)	21-Jun-2017	UN Secretariat	Request for EOI	EOIUNOG14006	Iraq
PROVISION OF UNARMED SECURITY GUARD SERVICES	06-Jul-2017 00:00 (GMT 0.00)	21-Jun-2017	UN Secretariat	Request for EOI	EOIUNIOGBIS14005	Guinea- Bissau
Supply and Delivery of Plumbing and Drainage Materials to Various Mission Destinations.	05-Jul-2017 00:00 (GMT	21-Jun-2017	UN Secretariat	Request for EOI	EOIRPO14003	Congo, The Democratic



Current U.S. Opportunities

Title				Hide advance cri		
Description		UN organization	Type organization abbreviation			
Reference		Beneficiary Country/area	Type a country/area name			
Published between	and	UNSPSC Codes	Select UNSPSC			
Deadline between	and	51200000 - Immunomodu	ulating drugs (remove)			
		Туре				
	Not set Request for EOI Request for proposal					
		Request for quotation	Invitation to bid			
		Request for pre-qualification	on Request for information			
		Grant support-call for prop	posal Pre-bid notice			
Clear All						

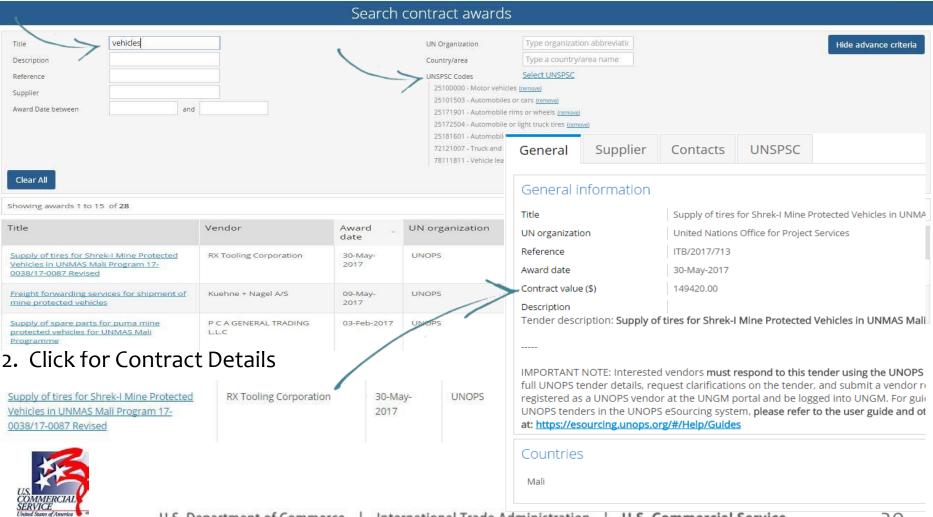
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Title	Deadline	Published ₊	UN organization	Type of notice	Reference	Beneficiary country
Expression of interest for prequalification of companies to provide services for provision of work force management (Human and Financial Resource Management) for Communication Network and Community-ba	10-Jul-2017 14:00 (GMT 5.00)	18-Jun-2017	UNICEF	Request for EOI	EOI CBV	Pakistan
Pre-bid conference - Combined pharmaceuticals and medical devices	30-Jun-2017 23:59 (GMT 2.00)	16-Jun-2017	UNFPA	Pre-bid notice	UNFPA/DNK/ITB/17/017	Multiple destinations
UNICEF wishes to receive Proposals for Pneumococcal Vaccines for Delivery under the terms and conditions of the Advance Market Commitment	04-Jul-2017 12:00 (GMT 2.00)	06-Jun-2017	UNICEF	Request for proposal	RFP-DAN-2017-502488	Multiple destinations
Meningococcal W - Containing Conjugate Vaccine for Armenia, Nigeria and State of Palestine.	14-Jun-2017 16:00 (GMT	01-Jun-2017	UNICEF	Request for proposal	RFP-2017-502522	Multiple destinations



Contract Awards

Search with keywords and UNSPSCs



Registration Process on UNGM

3 registration levels

Level is determined by the monetary value of potential contracts

Basic registration

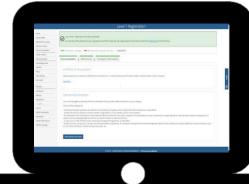


Level 1



Level 2







Common registration process

Some UN organizations require additional information

Certificate of Incorporation & References

Reference letters & Financial statements

Basic Registration

Contract Awards Up to \$40,000

- Basic vendor information (name, address, etc.)
- Acceptance of UN Supplier Code of Conduct
- Information on countries in which you do business
- * Classification of your goods and services (UNSPSC Codes):

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A - Raw Materials, Chemicals, Paper, Fuel

B - Industrial Equipment & Tools

C - Components & Supplies

D - Construction, Transportation & Facility Equipment & Supplies

E - Medical, Laboratory & Test Equipment & Supplies & Pharmaceuticals

F - Food, Cleaning & Service Industry Equipment & Supplies

G - Business, Communication & Technology Equipment & Supplies

H - Defense, Security & Safety Equipment & Supplies

I - Personal, Domestic & Consumer Equipment & Supplies

J - Services
```



Level 1 Registration

Contract Value Less than \$500,000

- The vendor has been in business for a minimum of 3 years
- Current certificate of incorporation or equivalent document verifying legal status/capacity
- Details and email addresses of at least 3 independent, non-affiliated references whom you have done business with
- Names of owner(s) and principals (including parent company, subsidiaries/affiliates, CEO/Managing Director, and those with controlling interests, if applicable). The names of intermediaries, agents and/or consultants, (if any) used in relation to United Nations contracts or bids/proposals.



Level 2 Registration

Contract Value \$500,000 and Above

- Reference letters from three independent, nonaffiliated clients/companies, you have done business with
- * Financial documents including Income Statements and Balance Sheet (audited/certified financial statements or equivalent) for the last three years, to be submitted with auditors report



More Information

- * www.export.gov/unitednations
- * www.UNGM.org



Questions?

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ARTICLE 1 THE PURPOSES OF THE UNITED NATIONS ARE:

To maintain International Peace and Security

To promote
Economic and
Social Development

To promote Human Rights



WHAT YOU NEED TO KNOW TO WORK WITH THE UN







EVERYWHERE

The United Nations is made up of different organizational entities (Funds & Programmes, Specialized Agencies, Secretariat)

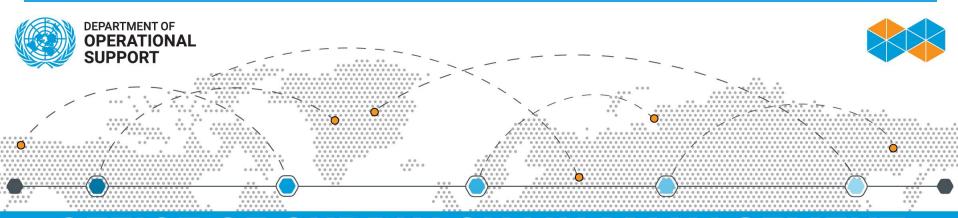
SPECIALIZED

Each organization has a distinct and separate mandate covering the political, economic, social, scientific, technical, and humanitarian fields.

BEST MATCH

Depending on the goods/services you offer, you need to identify UN organizations that will procure your goods & services





OFFICE OF SUPPLY CHAIN MANAGEMENT



LOGISTICS

PROCUREMENT

UNIFORMED CAPABILITIES SUPPORT

AVIATION SAFETY

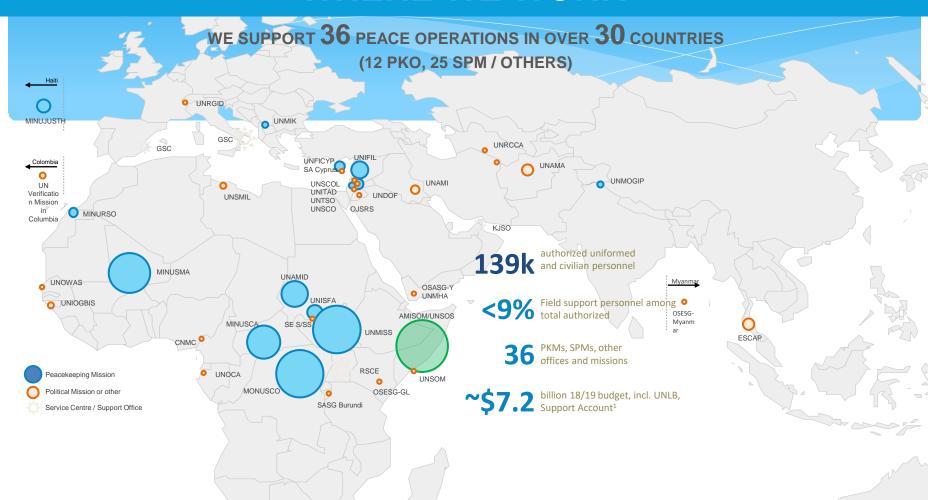
ENABLING & OUTREACH



We provide efficient, agile, responsive, and accountable end-to-end uniformed capabilities and supply chain solutions to our global clients and partners.

We support our clients and partners globally to fulfill their mandates by providing the goods and services they need, when they need them, where they need them, and at the best price.

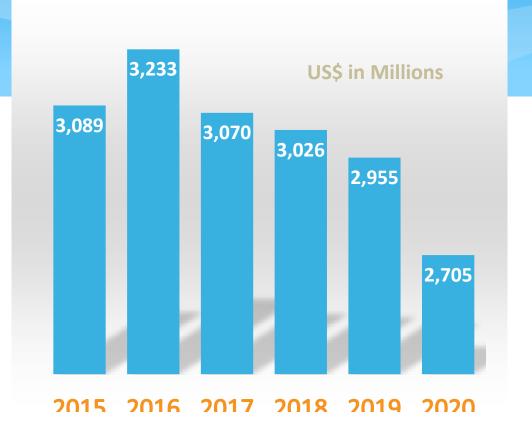
WHERE WE WORK





In 2020, UNPD purchased USD 61.7 million dollars in the Pharma and Health Category





MAJOR MEDICAL COMMODITIES PROCURED BY THE UN



VACCINES





AEROMEDICAL EVACUATION TEAMS



BLOOD PRODUCTS



DRUGS FOR MALARIA









MEDICAL EQUIPMENT







CHALLENGES IN
PHARMA AND HEALTH
PROCURMENT



EFFICIENT, AGILE, CLIENT-ORIENTED AND ACCOUNTABLE CONTRACTORS



MININIMIZING THE RISK OF COUNTERFEIT PRODUCTS



CONNECTING WITH SPECIALIZED WHOLESALERS/MANUFACTURERS





IMPROVING COLD CHAIN SHIPPING



DEMAND MANAGEMENT/ INVENTORY MANAGEMENT AND DISTRIBUTION



MULTIPLE SOURCING TO AVOID SUPPLY CHAIN DISRUPTIONS





INNOVATION & ALIGNMENT WITH THE SUSTAINABLE DEVELOPMENT AGENDA



PROVISION OF HEALTHCARE GOODS AND SERVICES TO THE UN



Provision of products and services for Peacekeeping, Political Missions and UN Entities



Procurement centers in catering too Mission's routine and emergency requirements



Requirement of processes to ensure adequate stocks are always available with adequate WHMS



UN sets ups contracts to ensure relationship with vendor based on estimates which do not commit the organization unless specific orders under the contract are placed

INCREASING ACCESS FOR MISSIONS THROUGH QUALITY PRODUCTS





Contractors are awarded for a list of items for specific orders from Missions



UN has embargo exceptions for the delivery of goods



The mode of shipment for all drugs is by Air, DAP for emergency orders and FCA for regular orders.



Packing in accordance with the WHO Good Distribution Practices (GDPs), the UN Recommendations on Transport of Dangerous Goods, and regulations of the IATA Rules on Dangerous Goods



QUALITY STANDARDS FOR DRUGS AND MEDICAL CONSUMABLES



Produced and delivered in compliance with WHO Good Manufacturing Practice (GMP), and Good Distribution Practice (GDP) standards respectively.



WHO requirements for the collection, processing, packaging, labeling and quality control for such products.



Certificate of Origin and Certificate of Analysis may be required on random basis



Contractors need to provide UN with necessary information on Narcotics and Controlled substances or Dangerous Goods for obtaining import licenses



UN requests shelf life of items at the time of shipping are at least 80% of original shelf life remaining for all Pharma and Medical Consumables.



All drugs shall be labeled in the English Language using generic nomenclature in accordance with WHO Standards



Notify the UN when any drug is withdrawn from circulation due to adverse reactions from its use

UPCOMING TENDER OPPORTUNITIES





Medical Personnel:
AMET Teams and Damage
Control Surgery Teams
Medical Personnel to staff a
Level 1 or 2 Hospital in
Afghanistan



Pharmaceutical and Vaccines:
Drugs for Surgery
Drugs for Malaria
Vaccines including Covid-19
Emergency Replenishment of
Pharma for Covid-19



Medical Equipment and
Consumables:
Diagnostic Equipment,
Reagents and Consumables
Rapid Test Kits
Sutures
Emergency Replenishment of
ICU Equipment Covid-19



Best Value for Money:

Optimal Combination of Quality (performance, reliability, etc.) and Cost (Life cycle costs, not just purchase price) ownership)

UN Procurement Principles



Fairness, Integrity and Transparency:

Impartial treatment of all suppliers, procurement opportunities, policies and procedures are public



Effective Competition:

Fostering Competition as the key to achieving BVM by identifying as many prospective independent and complete bids as possible

These principles are applied throughout the procurement process



Best Interest of the UN:

Derived by the objective of procurement assisting the organization to fulfill its goals and objectives.

Be Prepared:

- All opportunities are published in **UNGM** (register, pick the right commodity code, make sure your contact details are updated and generic)
- Regularly review your business position and strategies to see if tendering is right for you at this time
- Learn about what the organization as bought in the past from

To Bid or not to Bid:

- Keep abreast and respond to Expression of Interests (EOI's) and Requests for Information (RFI's)
- Understand how bids will be evaluated and the buyers' requirements
- Create an in-house tendering data repository

Plan your Bid

- Know the strategy to win each type of solicitation
- Never underestimate the time required to prepare a bid
- Who in your company should be involved
- Timeline of Activities ask for more time if the deadline is unrealistic

Think like a Buyer

- Assume the organization doesn't know your company and answer questions as fully as possible
- Read the instructions and respond in line with the criteria (order of criteria matters)
- Be Precise, substantiate your responses with past experience evidence

Register!!!! Criteria!!! Select the Right Tender!!!

Identify the Evaluation

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KEY SUCCESS FACTORS TO BE A UN SUPPLIER



- Maximize your competitive advantage:
 - Demonstrate your added value (strengths)
 - Keep your competitors in mind to ensure you can bring better value for money
 - Set prices realistically full cost recovery but also be competitive
- Study the Terms
- Read the Contract Template and Terms and Conditions and share with your legal counsel
- Understand the UN has privileges and immunities
- Use the correct tender templates
- Prepare a Bid Document you are proud of
- Prepare a professionally presented proposal Proofread your proposal
- Be precise, identify details that are important for compliance of criteria to make reading the proposal easier
- Remember Quality is always better than quantity but check that you have submitted everything
- Make sure you get feedback
 - If you are not successful don't lose heart...
- UN vendors who participate in high value procurement (over USD 200,000) get an opportunity to obtain additional information on their unsuccessful bids through the debrief process

Maximize your advantages!!!!

Debrief!!!

Read the Contract Terms!!!

Ask for a

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THANK YOU!



